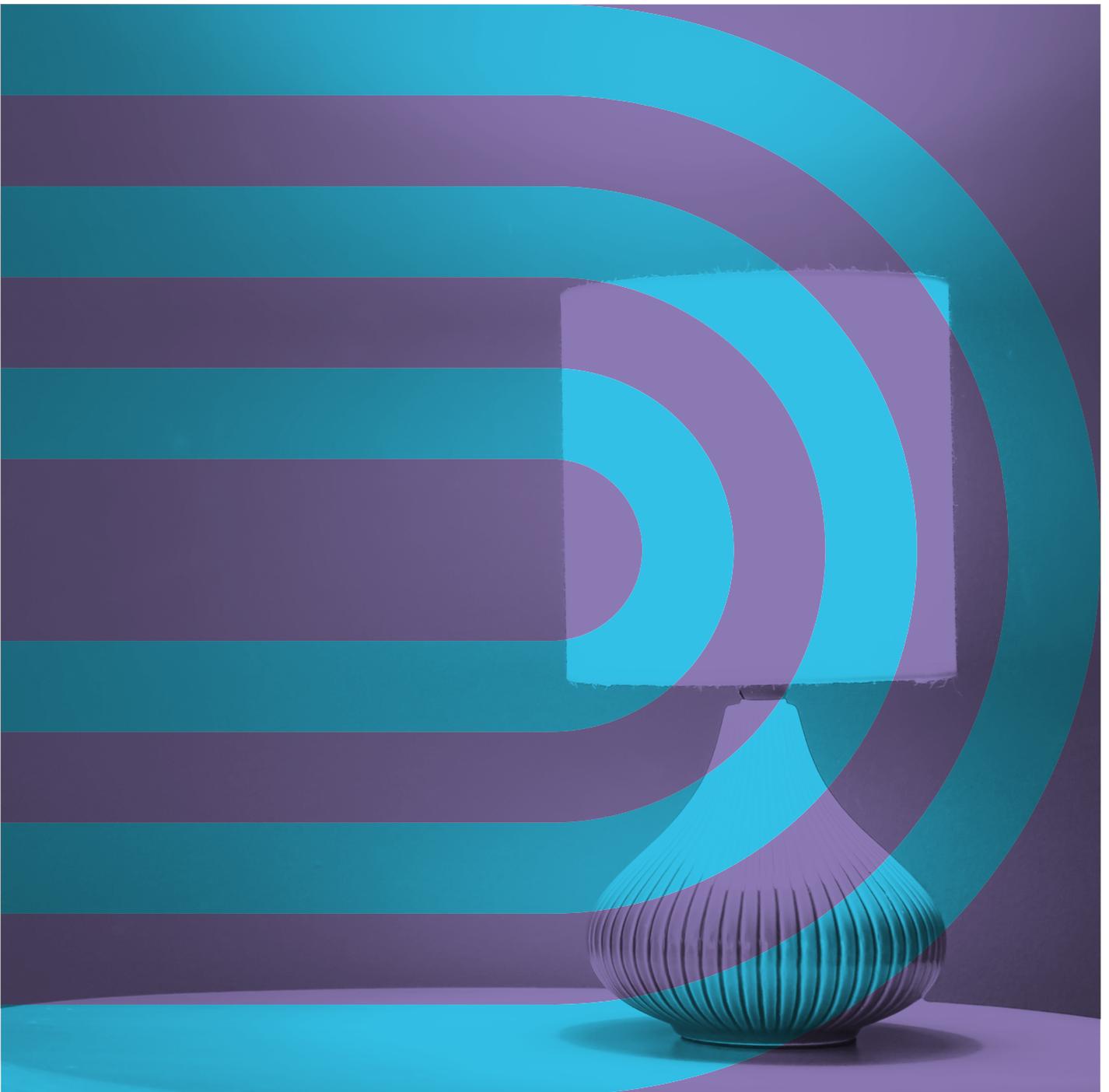


YOUR REWIRING

Planned Investment Works



We are delighted to inform you that your home will be rewired as part of our investment work. The rewiring is important so that we can maintain the electrical safety of your home for you, and ensure that the electricians meet current requirements.

Please read the information below to prepare for the work and ensure that it goes smoothly. Your Resident Liaison Officer from the appointed contractor will be able to help and answer any questions you may have about the works.

Please be aware that a rewire can be an invasive process. We recommend not redecorating your home until after the work is complete.

PREPARING FOR WORKS

- Remove personal belongings from the walls, such as mirrors, pictures, and ornaments, to ensure vibrations don't cause them to fall.
- Remove any valuable items and place them safely in another room.
- Remove all items from the walls and plug sockets. If you need help, your Resident Liaison Officer can assist you.
- The contractor will need to access the loft.
- We will need access to all rooms to complete the rewire.
- Where needed, dust sheets and coverings will be provided.

DURING THE WORKS

While trade operatives are in your home, you do not need to stay for the work. For example, some People prefer to go out for the day when the rewire is taking place. If you would rather stay in your home during the works, please contact your Resident Liaison Officer (for health and safety reasons).

AFTER THE WORKS

Once the work is complete, the contractor will inspect the works for any issues using a process known as snagging. When they're happy with the finish, one of our Places for People Colleagues will sign off the work and request your feedback through a satisfaction survey.

If you have any problems after your work has been signed off, please do not hesitate to contact your Resident Liaison Officer.

